

Certified Healthcare Privacy Security (CHPS) Eligibility Requirements (Effective Date: 09/01/2022)

Candidates must meet one of the following eligibility requirements to sit for the CHPS examination:

- High School or General Education Degree (GED) and a minimum of six (6) years of experience in healthcare privacy or security management; or
- Associate degree and a minimum of four (4) years of experience in healthcare privacy or security management; or
- CCA or CCS or CCS-P or RHIT and a minimum of four (4) years of experience in healthcare privacy or security management; or
- Baccalaureate degree and a minimum of two (2) years of experience in healthcare privacy or security management; or
- RHIA and a minimum of two (2) years of experience in healthcare privacy or security management; or
- Master's Degree or higher (e.g., JD, MD, or PhD) and a minimum of one (1) year of experience in healthcare privacy or security management

Certified Healthcare Privacy Security (CHPS) Exam Content Outline (Effective Date: 09/01/2022)

Domain 1 – Ethical, Legal, and Regulatory Issues/ Environmental Assessment (10-18%) Tasks:

- 1. Identify responsibilities as a privacy officer and/or security officer
- 2. Serve as a resource (provide guidance) to your organization regarding privacy and security laws, regulations, and standards of accreditation agencies to help interpret and apply the standards
- 3. Apply preemption principles to ensure compliance with state regulations that are applicable to privacy
- 4. Evaluate the privacy and security policies related to health information exchanges
- 5. Demonstrate privacy and security compliance with documentation, production and retention as required by State and Federal law as well as accrediting agencies
- 6. Analyze the impact of access to protected health information (PHI) during a public health emergency



Domain 2 - Privacy and Security Program Management and Administration (30-40%)

Tasks:

- 1. Manage the distribution process of the organization's Notice of Privacy Practices
- 2. Manage the process for requests for patients' rights as outlined in the Notice of Privacy Practices (e.g., restrictions, amendments, etc.)
- 3. Manage contracts and business associate relationships and secure appropriate agreements related to privacy and security (e.g., business associate agreement [BAA], service level agreement [SLA], etc.)
- 4. Evaluate and monitor the facility security plan to safeguard unauthorized physical access to information, and to prevent theft or tampering
- 5. Establish a preventative program to detect and prevent privacy/security breaches
- 6. Develop, deliver, evaluate, and document training and awareness on information privacy and security to provide an informed workforce
- 7. Educate workforce members on the changes to organizational policies, procedures, and practices related to privacy and security
- 8. Collaborate with appropriate organization officials to verify that information used or disclosed for research purposes complies with organizational policies and procedures and applicable privacy regulations
- 9. Manage appropriate de-identification processes
- 10. Assess and communicate risks and ramifications of privacy and security incidents to a designated organizational leadership, including those by business associates
- 11. Verify that requesters of protected information are authorized and permitted access to the protected health information (PHI)
- 12. Apply the "minimum necessary" standard when creating, documenting, and communicating protected health information (PHI)
- 13. Define HIPAA-designated record sets for the organization in order to appropriately respond to a request for release of protected health information (PHI)
- 14. Identify information and record sets requiring special privacy protections
- 15. Manage disclosures for marketing and fundraising related to protected health information (PHI)



Domain 3 – Information Technology/Physical and Technical Safeguards (24-35%)

Tasks:

- 1. Develop and manage an organization's information security plan, taking into consideration 45 CFR 164.306
- 2. Manage policies, procedures, and rules to protect the integrity, availability, and confidentiality of communication of health information across networks
- 3. Ensure reasonable safeguards to reduce incidental disclosures and prevent privacy breaches
- 4. Collaborate in the development of a business continuity plan for planned downtime and contingency planning for emergencies and disaster recovery
- 5. Evaluate, select, and implement information privacy and security solutions
- 6. Monitor compliance with the security policies and ensure compliance with technical, physical, and administrative safeguards
- 7. Assess the risk to and criticalities of new information systems which contain protected health information (PHI)
- 8. Assess and monitor physical security mechanisms to limit the access of unauthorized personnel to facilities, equipment, and information
- 9. Assess and monitor technical security mechanisms to control access and protect electronic protected health information (PHI)
- 10. Perform ongoing risk assessments for existing information systems which contain protected health information (PHI)
- 11. Ensure appropriate technologies are used to protect information received from or transmitted to external users
- 12. Manage the process for verifying and controlling access authorizations, authentication mechanisms, and privileges including emergency access
- 13. Identify event triggers for abnormal conditions within a network system (e.g., intrusion detection, denial of service, and invalid log-on attempts)
- 14. Manage the media control practices that govern the receipt, removal, re-use, or disposal (internal and external destruction) of any media or devices containing sensitive data
- 15. Develop and maintain the inventory of software, hardware, and all data to protect information assets and to facilitate risk analysis

Domain 4 – Investigation, Compliance, and Enforcement (19-24%)

Tasks:

- 1. Monitor and assess compliance with state and federal laws and regulations on a routine basis related to privacy and security to update organizational practices, policies, procedures, and training of workforce
- 2. Develop policy and procedure for breach notification
- 3. Establish an incident/complaint investigation process, and develop a response plan to mitigate a privacy or security incident
- 4. Ensure workforce is knowledgeable on how to report a potential privacy or security incident
- 5. Enforce privacy and security policies, procedures, and guidelines to facilitate compliance with federal, state, and other regulatory or accrediting bodies
- 6. Monitor and audit access to protected health information (PHI)
- 7. Perform risk assessment for breach notification
- 8. Coordinate the organization's response to inquiries and investigations from external entities relating to privacy and security to provide response consistent with organizational policies and procedures within the required timeframe
- 9. Notify appropriate individuals/agencies/media within time frame for breach notification
- 10. Maintain the appropriate documentation for breach notification