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Leading Hospitals Choose AHIMA's Compliant Template Library Within Artifact Health's Mobile Physician Query Platform

CHICAGO – April 9, 2020 – The American Health Information Management Association (AHIMA) announced today that two leading hospitals have chosen to use the AHIMA library of physician query templates available in [Artifact Health](#)'s mobile physician query platform. Montefiore St. Luke's Cornwall Hospital in Newburgh, New York, and UPMC Western Maryland are both now using the platform.

As the leading source of health information management (HIM) education, training and policy making, AHIMA updated in 2019 its *Guidelines for Achieving a Compliant Query Practice* to establish and support industry-wide best practices for the function of clinical documentation querying. Through its partnership with Artifact Health, AHIMA can now disseminate standardized, electronic query templates and educational guidance for physicians, CDI professionals and HIM professionals. These templates help clarify clinical documentation and ultimately improve the quality of patient records.

"AHIMA's alliance with Artifact Health was an important step for standardizing compliant physician query workflow across hospitals and health systems," said Wylecia Wiggs Harris, PhD, CAE, AHIMA CEO. "This alliance shows the importance of compliant physician query workflow and its impact on the accuracy of patient records, hospital and physician coding, and publicly reported quality measures."

Artifact Health provides the first and only mobile platform that streamlines the physician query process. Traditionally, the query process can be onerous and time-consuming for physicians, clinical documentation specialists and medical coders. With Artifact Health's HIPAA-compliant, cloud-based, mobile query platform, physicians respond to a query compliantly in seconds with as few as three taps on their smartphone.

"Increasingly, hospitals and health systems are moving away from developing and maintaining their own query templates. Instead, they are opting to use standardized, compliant template libraries that can be shared electronically across the system," said Marisa MacClary, co-founder and CEO of Artifact Health. "We are excited that Artifact customers are committing to improve the entire physician query process by adding AHIMA's expert-reviewed and maintained templates to the Artifact workflow."

Webinar: *Compliant Templates and Mobile Technology Essential to Physician Query Process*

On April 29 at 2 p.m. CT, AHIMA experts, along with Stephen Wood, MBA, the director of revenue cycle operations and analytics at Children's National Hospital in Washington, D.C., will host a webinar focusing on how mobile physician query technology and a compliant template library have helped address some of the additional challenges hospitals are facing during the COVID-19 pandemic. [Register for free today.](#)

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About Artifact Health

[Artifact Health](#) provides the first and only mobile platform that streamlines the physician query process so hospitals can improve the quality of patient records and ensure full reimbursement for services. Already in use by thousands of physicians, Artifact simplifies a traditionally time-consuming, multi-step process allowing physicians to respond to queries anytime, anywhere in seconds. By shortening average physician response time to queries by 20x, Artifact helps CDI specialists and coders receive more accurate responses faster, which can translate into capturing missed reimbursement for hospitals and ensuring more accurate medical records for patients. Visit www.artifacthealth.com to learn more.

About AHIMA

The American Health Information Management Association (AHIMA) represents more than 103,000 health information professionals in the United States and around the world. AHIMA is committed to promoting and advocating for best practices in health information and to actively contributing to the development and advancement of health information professionals worldwide, www.ahima.org.